



## T-mobilitat now covers new urban bus services of El Alt Penedès and L'Anoia, and urban and intercity lines of El Vallès Occidental, El Baix Llobregat Nord and El Bages

- The new system is being implemented for use on the urban buses of Hostalets de Pierola, Piera and Vilafranca del Penedès, as well as fifteen other urban and intercity lines of the TGO DX and Montferri Hermanos transport operators
- The passes will be available for purchase through all the official T-mobilitat sales channels: apps, train station vending machines and customer service points of the transport operators that are equipped to use T-mobilitat

Barcelona, 27 October.- As of this Friday, 28 October, T-mobilitat, the new system for travel in the public transport network within the Barcelona area, will be implemented in urban and intercity bus lines of El Vallès Occidental, El Baix Llobregat Nord and El Bages counties, as well as in the urban services of Hostalets de Pierola, Piera and Vilafranca del Penedès.

This week's service additions comprise three new transport companies:

- Autocars del Penedès: The urban service of Vilafranca del Penedès.
- Montferri Hermanos: The urban bus services of Hostalets de Pierola and Piera, as well as three intercity bus lines.
- TGO DX: A dozen urban and intercity bus lines.

The expanded use of T-mobilitat beyond the limits of the Metropolitan Area of Barcelona has been progressive since last summer. Currently, the new system enables passengers to travel throughout the entire railway network of the Barcelona ATM, throughout the entire bus network of the Metropolitan Area of Barcelona and in increasingly more intercity and urban bus lines in zones 2, 3, 4, 5 and 6. For more information, please visit the T-mobilitat website for the details of the regional expansion of the system.

## Sales channels for the travel passes

The Barcelona ATM travel passes for all the zones can be purchased via all the official T-mobilitat sales channels:

- The automatic vending machines of the TMB, Ferrocarrils (FGC), Rodalies and TRAM operators.
- The <u>T-mobilitat</u>, <u>TMB</u> and <u>FGC</u> **websites**, for the purchase of the card itself.
- The <u>T-mobilitat</u>, <u>TMB App</u> and <u>FGC T-mobilitat</u> **applications**.
- The T-mobilitat customer service points within the public transport network.





Transport passes purchased through the T-mobilitat system also benefit from the same discount as the magnetic system passes. Therefore, the passes of all the zones of the T-usual (including FM/FN), T-casual and T-jove (including FM/FN) can be purchased with the corresponding fare reduction until 31 December 2022. It is important to remember that all the integrated transport passes will be valid until 15 January 2023. For further information on discounted fares and their terms and conditions, please visit the Barcelona ATM website.

## **Customer service channels**

T-mobilitat offers the public several different customer service channels to answer questions and resolve problems:

- T-mobilitat on Twitter: <u>@T mobilitat</u>
- Telegram customer service: Telegram Atenció
- Free hotline 900 928 900.
- Centre T-mobilitat: <u>Av. de la Granvia de L'Hospitalet, 16-20</u>. <u>Be sure to request an appointment in advance</u>.

Finally, please remember that masks must be worn by all passengers over the age of 6 when travelling on public transport.

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