

The T-jove will be the first pass to no longer be sold in paper card form and will only work with T-mobilitat

- The ATM is launching a campaign to inform and recommend that young people start completing the T-mobilitat registration procedures, so that they can start charging up their T-jove from January with the 2023 fares and rates
- The sale of paper cards will occur during the first two months of 2023, to let all young people to make the transition to the new system gradually

Barcelona, 16 December 2022.- During the first two months of 2023, the T-jove pass of the Barcelona ATM integrated fare system will no longer be sold in paper card form and will only be available in <u>T-mobilitat</u> format, the new system for travelling on the public transport network in the Barcelona area. This is what the ATM has announced in its <u>communication</u> <u>campaign</u>, together with operators, which starts today on different digital media and digital formats.

This way, the T-jove becomes **the first pass that will no longer be available in the traditional paper card format** with a magnetic strip, a step that will come into effect over the course of the first two months of 2023. Thus, and in order to speed up the conversion procedure to the new contactless validation system, it is recommended that all users under the age of 25 who are not yet registered with T-mobilitat do so during the next weeks. The registration process can be done electronically through the T-mobilitat, TMB and FGC platforms, which can be found <u>on this page</u>.

Sales channels for passes

Barcelona ATM passes for all zones are available through the official T-mobilitat sales channels:

- Ticket machines provided by TMB, FGC, Rodalies and TRAM operators.
- <u>T-mobilitat</u>, <u>TMB</u> and <u>FGC</u> websites for card purchases.
- T-mobilitat, TMB App and FGC T-mobilitat apps.
- <u>T-mobility service points in place around the public transport network.</u>

Travel passes purchased under the T-mobility system also benefit from the same reduction as passes under the magnetic system. In this respect, passes for all zones under T-usual (also FM/FN), T-casual and T-jove (also FM/FN) can be purchased with the relevant reduced fare until 31st December 2022. It should be remembered that all integrated transport passes will be valid until 15th January 2023. More information on the current fare reductions and conditions can be found on the ATM Barcelona website.

Service channels





T-mobilitat has placed different channels at the public's disposal to clear up any doubts and problems.

- T-mobilitat Twitter: @T mobilitat
- Telegram service channel: Telegram Atenció
- Freephone: 900 928 900.
- T-mobilitat centre: Av. de la Granvia de L'Hospitalet, 16-20. Ask for an appointment.

You are also reminded that, from the age of 6 upwards, all people travelling on public transport **must wear a face mask.**

Communication Department | apalacin@atm.cat | 677 07 30 23

.