

T-mobilitat incorporates the first subsidised transport tickets for single-parent and large families

- The T-usual the T-jove travelcards for zone 1 can be acquired with FM/FN General and Special discounts, for single-parent and large families. They can be used to travel between 36 municipalities within the Metropolitan Area of Barcelona.
- Anyone wishing to apply for the profile and the discount will first have to provide proof that they are a member of a single-parent family or a large family. After that, they can top up their subsidised transport tickets using automatic ticket machines, mobile apps, or in person at any of the face-to-face points in the network, whilst their single-parent/large family documentation remains valid.

Barcelona, 18 February.- On Friday 18 February, T-mobilitat, the new transport system for travelling on the public transport network within the Barcelona area, is to incorporate **the subsidised profile for single-parent and large families and the T-usual and T-jove FM/FN (General and Special) travelcards for zone 1**. With this step, families who can provide proof of their status will be able to acquire these travelcards at subsidised prices in the new T-mobilitat system, to travel [between 36 municipalities within the Metropolitan Area of Barcelona](#). The main advantage, moreover, is that **the documentation will only have to be presented once**, and not with each purchase, as was the case up to now. Afterwards, those entitled to the subsidy will be able to purchase the FM/FN travelcards through any of the channels offered by T-mobilitat.

Interested parties will have to present the supporting documentation in person at an office within the network, which [is the same as what was requested up to now with the magnetic system](#). Once this documentation has been checked by the service staff, the applicant will have an active profile for as long as the single-parent or large family status remains valid. They **will be able to top up the subsidised travelcards at automatic ticket machines or on their phone by using the official T-mobilitat mobile apps**.

The documentation can be presented **at the [T-mobilitat Centre](#) and at [authorised points in the public transport network](#)**. Please check whether an **appointment** is required before going to any of these points.

If a person in a family can demonstrate they are eligible for the subsidy and **they have children under the age of 18 linked to the T-mobilitat system**, they must also present the children's documentation and thus be able to assign them the subsidised profile from their own personal area. If the children are aged over 18, they will have to prove their single-parent or large family (FM/FN) status at a service point.

Remember that, initially, the T-mobilitat system can be used to travel on the public transport network [between 36 municipalities within the Metropolitan Area of Barcelona](#), with the T-usual and T-jove travelcards for zone 1. More zones and integrated tickets will progressively be added.

Users of public transport are advised that the established health protection measures must be strictly respected, especially the use of face masks at all times whilst using public transport vehicles and premises, the ban on eating or drinking in public transport vehicles, the distribution of all the available space, and the adherence to instructions given by the public transport operator's staff.

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