

Urban bus lines in three municipalities make the switch to the new T-mobilitat system

- **Expansion begins in the bus sector outside the Barcelona metropolitan area with the new system now operational on Martorell, Mataró and Vallirana urban services**
- **Tickets are available through all official T-mobilitat channels: apps, ticket machines at train stations, and the customer service points of T-mobilitat-enabled operators**

Barcelona, 27 September.- This week a new group of **urban bus lines run by two transport operators** incorporated validation with T-mobilitat, the [new system for travel on the public transport network in the Barcelona area](#). This development represents the start of a final phase in the roll-out of the system – intended to be fully operational throughout the Barcelona area’s Integrated Fare System – following the incorporation of all railway stations across the entire network completed this September.

This means that all urban bus lines in the towns of **Martorell, Mataró** and **Vallirana**, operated by Grup Avanza (Mataró Bus) and Soler i Sauret (Vallibus and Bus Urbà de Martorell), are now fitted with T-mobilitat. For passengers from these areas, the new system facilitates transfer between train services and local buses, a key aspect of the transport ecosystem in many municipalities.

Points of sale for tickets

Transport tickets are available for purchase through all official T-mobilitat sales channels:

- **Ticket machines** provided by TMB, FGC, Rodalies and TRAM operators.
- [T-mobilitat](#), [TMB](#) and [FGC websites](#) for purchases of the T-mobilitat card.
- [T-mobilitat](#), [TMB App](#) and [FGC T-mobilitat mobile applications](#).
- [Customer service points](#) located throughout the public transport network.

Transport tickets purchased with the T-mobilitat system also benefit from the same fare reductions as the magnetic stripe card tickets. Thus, the travel passes T-usual (also FM/FN), T-casual and T-jove (also FM/FN) for all zones can be purchased through the new system with the corresponding fare reduction until 31 December 2022. It should be noted that all current Integrated Fare System tickets will be valid until 15 January 2023. More information on the fare reductions and conditions can be found on the [ATM Barcelona website](#).

Customer service channels

T-mobilitat operates several different customer service and information channels for any queries, complaints or suggestions, or to make an application:

- Twitter: [@T_mobilitat](#)
- Telegram: [Telegram Atenció](#)
- By phone: freecall to **900 928 900**.

- In person: T-mobilitat Centre, [av. de la Granvia de L'Hospitalet, 16-20](#). [Book an appointment](#).

Please remember that all persons over the age of 6 years travelling on public transport are required to wear a face mask.

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