

The integrated ticket for single-parent and large families, only available with T-mobilitat on 1 January

- **Subsidised integrated ticket options for single-parent and large families will no longer be available in magnetic cards on 31 December, although those who have them can continue to use them until they are sold out or until their expiry date**
- **Families users of these tickets will have to transfer to the T-mobilitat system; about half of the group has already made the transfer**
- **Those interested can prove their special situation online, and they only have to do it once, which is a great convenience since, currently, families have to present their documentation every time they buy a ticket**
- **Once you have set up your qualified profile, you can upload your tickets at any point of sale in the network or from your mobile phone**

Barcelona, 16 November - Starting on 1 January, the T-usual FM/FN and T-70/90 FM/FN integrated tickets, subsidised tickets for single-parent and large families in both the general and special categories, will only be available with the T-mobilitat card. This means that families that are frequent users of these tickets will have to transfer to the new system, to obtain a personalised T-mobilitat card and to prove their special condition.

This is a process that users of T-jove FM/FN already did last spring.

The T-usual FM/FN can already be purchased with T-mobilitat for almost two years, while the T-70/90 has been integrated since last May.

Those who have magnetic cards purchased in 2023 can continue to use them until their expiry date, expiring this coming year on **15 January**.

La T-mobilitat, an advantage for families

The great advantage of the T-mobilitat system for single-parent and large families is that the special family documentation only needs to be submitted once and can be done electronically. From that moment on, the user can upload the FM/FN ticket of their choice to their T-mobilitat via the app or any ticket vending machine in the public transport network.

Currently, people from single-parent or large families have to buy the subsidised tickets at service points, ticket offices or from personnel at the station, as they have to present their family card for each purchase. In this respect, the new system provides much more autonomy.

In fact, half of the validations done daily with T-usual FM/FN and T-70/90 FM/FN are already done with the contactless card. The monthly season ticket, the most common and most frequently used of both, represents some 50,000 journeys on a working day in the T-mobilitat system at present.

How should families make the change?

An adult member of a large or single-parent family can transfer to the new system by following these simple steps:

- Register online through the T-mobilitat, TMB or FGC website.
- Once the registration has been confirmed, you must accredit your single parent or large family profile (FM/FN profile) in the personal area of the same website where you have registered.
- With the FM/FN profile already established, you must order your T-mobilitat on the same website, which will be sent to your home in 5-10 working days.
- Or, if you have an Android mobile phone with NFC, you can choose to travel directly with your mobile phone, without the need for a physical card. You can do this with the T-mobility, TMB App or FGC T-mobilitat apps.

In the case of children in these families, the process must be carried out by one of the adults in the family:

- When the father, mother or legal tutor is registered, they will have to register each child, one by one, from their personal area.
- Once the child's registration is confirmed, they will have to accredit their FM/FN profile.
- Lastly, they will have to request the card with the FM/FN profile set up.
 - Minors cannot travel with the virtual ticket on their mobile phone, so they need the plastic T-mobilitat card.

Collaboration of the Generalitat and family organisations

In order to inform all those affected who have not yet made the transition to the new system, estimated at 15,000 people, the ATM has contacted the Department of Social Rights, as well as the FANOC (Association of Large Families of Catalonia) and the Association of Single-Parent Families of Catalonia to ask for their collaboration through their channels of communication with families.

This information is also available at all current points of sale of this type of ticket at the transport operators. Those interested can find more information on [the T-mobilitat contact channels](#).